## Accessing TeamSeer via separate username/password

Note this is only required while the SSO authentication process is not available



Enter your PHC email address (e.g. jo.blogs@phc.ox.ac.uk) into the 'Username' field and click 'Next'



Click on the 'Forgot your password?' link



Make sure your email address is correct in the 'Email address' field and click on 'Send me instructions'.

You will shortly receive an email to your PHC account with details on how to reset your TeamSeer password.

Once you have set your password you can log onto TeamSeer using <u>https://www.teamseer.com/auth/signin</u> and entering your PHC email address and newly reset password.