August 2021

# Getting started with IT – information for new students

# Content for emails, newsletters or other correspondence with new students

We’d be grateful if you could include the following text, or similar, in your student-facing communications.

New to Oxford? Visit [**www.it.ox.ac.uk/getting-started**](http://www.it.ox.ac.uk/getting-started)to find guidance about:

* activating your University accounts
* connecting to Wi-Fi
* accessing email
* getting IT help

You can also find out about other services, such as virtual private networks (VPNs) for working remotely, multi-factor authentication (MFA), free software, staying safe online, and IT training. If you have an IT query check **www.it.ox.ac.uk/getting-started** or speak to your [local IT Officer](https://help.it.ox.ac.uk/local-it-support-staff). If you still need help, you can phone our central IT Service Desk anytime on (01865) 612345 for help with Oxford University-related IT questions.

# Content for Twitter or other social media

During late September and early October in particular, we’d be grateful for retweets of useful content for students (follow us **@ox\_it**) but if you’d like to send your own, suggested wording is below:

* + Your @UniofOxford **Single Sign-On (SSO)** account gives you access to resources across the University. More info & how to activate is at [www.it.ox.ac.uk/getting-started](http://www.it.ox.ac.uk/getting-started) @ox\_it @OxUniStudents @OxfordStudents #WelcomeToOxford #ITOxford
	+ Accessing **Wi-Fi** @UniofOxford? Visit [www.it.ox.ac.uk/getting-started](http://www.it.ox.ac.uk/getting-started) for step-by-step guidance #WelcomeToOxford @ox\_it @OxUniStudents @OxfordStudents #ITOxford
	+ Have you set up your @UniofOxford **email** yet? All you need to know is at [www.it.ox.ac.uk/getting-started](http://www.it.ox.ac.uk/getting-started) #WelcomeToOxford @ox\_it @OxUniStudents @OxfordStudents #ITOxford