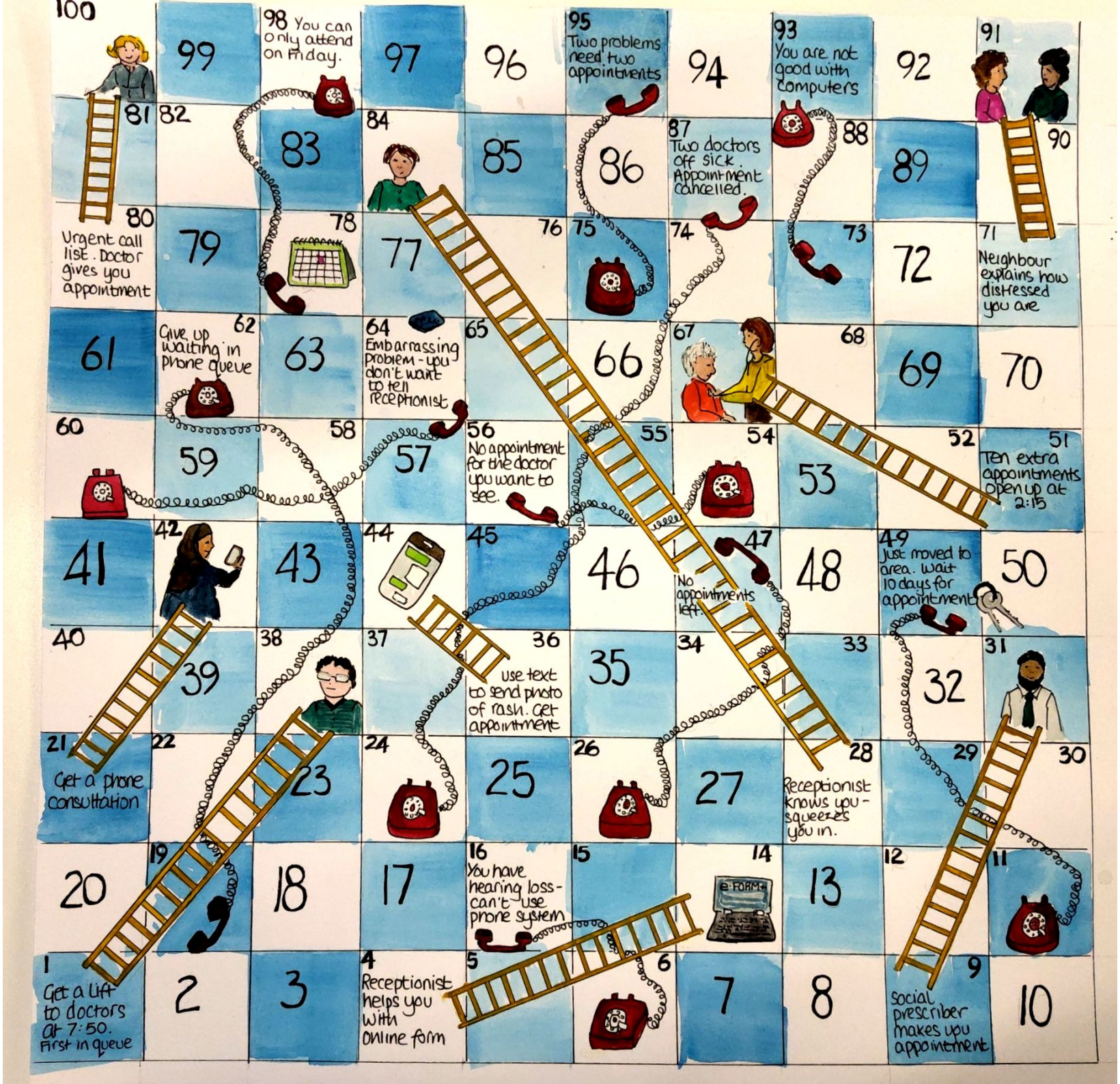
100
99
98 You can only attend on Friday.
97
96
95 Two problems need two appointments
94
93 You are not good with computers
92
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85
86
87 Two doctors off sick. Appointment cancelled.
88
89
90
80 Urgent call list. Doctor gives you appointment
79
78
77
76
75
74
73
72
71 Neighbour explains how distressed you are
61
62 Give up waiting in phone queue
63
64 Embarrassing problem - you don't want to tell receptionist
65
66
67
68
69
70
60
59
58
57
56 No appointment for the doctor you want to see.
55
54
53
52
51 Ten extra appointments open up at 2:15
41
42
43
44
45
46
47 No appointments left.
48
49 Just moved to area. Wait 10 days for appointment
50
40
39
38
37
36 Use text to send photo of rash. Get appointment
35
34
33
32
31
21 Get a phone consultation
22
23
24
25
26
27
28 Receptionist knows you - squeezes you in.
29
30
20
19
18
17
16 You have hearing loss - can't use phone system
15
14
e-FORM
13
12
11
1 Get a lift to doctors at 7:50. First in queue
2
3
4 Receptionist helps you with online form
5
6
7
8
9 Social prescriber makes you appointment
10