In addition to demonstrating high levels of competency in all the above:

**Advanced triage capability**

- Work with a high degree of knowledge and clinical skills in remote and digital triage.
- Recognise the need to mitigate digital disparities.
- Be aware of the kinds of patients who may require support or flexibility with their triage requirements.
- In situations where in-person appointments are limited, prioritise patients for those slots.

**Supervisory, teaching and coordinating role**

- Ensure that the organisation adopts a variety of information and communication technologies, ensuring that technology is being used to its fullest potential.
- Monitor, evaluate and continuously improve the organisation's digital maturity and success.
- Work within the health care team and setting to ensure that remote encounters function effectively.
- Be aware of practice protocols for particular scenarios (e.g. young children, abdominal pain) and apply these during triage encounters.
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